

Terms and Conditions

INTRODUCTION

To help you get the best out of Dance Concepts and to understand our responsibilities to you and your responsibilities to us, please read the following terms and conditions. The language used should make these terms and conditions as clear as possible. The following policies exist to safeguard the wellbeing of our pupils and to ensure that the good name of our School continues to be associated with high quality teaching and enjoyment of dance. Dance Concepts reserves the right to refuse entry to classes if these rules are not complied with. The school will review and amend its policies on a regular basis and advises parents and pupils to read this document thoroughly to ensure a clear understanding is gained. Please contact a member of our team if you require further information.

TERMS AND CONDITIONS

1. Payments and fees

1.1 In order for a place to be kept open for your child in our classes, payment is required monthly in advance, by subscription only.

1.2 Signing up through our website and setting up a subscription is the only registration and payment method Dance Concepts will accept. We are no longer able to accept cash, cheques, monthly BACS payments or fast track payments.

1.3 We reserve the right to make changes to these amounts and/or collection date if necessary. In this case, you will be given notice via email prior to collection.

1.4 Fees are reviewed annually.

1.5 The system we use is ClassForKids. All registrations and payments are set up through our website which links to this system.

1.6 Payment will be taken from the account you specify on 1st/2nd of every month. Failure to make payments on time may result losing your place in chosen class(es). If you are having trouble paying, please speak to a member of our team and we will do our best to help.

1.7 Prices are based on 38 weeks' worth of classes and pro-rated over 12 months.

1.8 There is an annual membership fee of €30 per person, to cover the following:

1. Birthday Card each year
2. Annual Report Card

3. X1 Class Tshirt
4. Costume Rental for Shows and Performances
5. Dress Recital for Annual Show
6. Admin setup/Customer Service/Communications
7. Systems, tech, insurance and Music licences
8. Team training, instructor planning.
9. Inclass props and equipment
10. Early Bird Access to Workshops and Events
11. Priority Registration for new term

1.9 The subscription system ensures everyone pays on time as previously, 40% of fees were paid very late to Dance Concepts, with some not being paid at all.

1.10 Fees and event payments are non-refundable

2.1 Should your child wish to cancel one of their classes then we require one month's written notice via email along with fees. (amydanceconcepts@gmail.com)

2.2 Any classes that fall under 6 students in total will be subject to being cancelled.

2.3 All unattended lessons are still payable. Substitute lessons can be arranged where applicable.

3. Clothing

3.1. Dance Concepts branded merchandise is available to order from the website, email and in class. Leotards, tights, shoes etc can also be bought from local dance shops and online retailers.

3.2. No jewellery or accessories to be worn to Dance Concepts classes for obvious safety reasons.

3.3. Appropriate uniform must be worn at every session

3.4 Hair should be in a neat and tidy ponytail or bun.

3.5 Any student wishing to take part in our performances will be required to purchase/ hire costumes, tickets etc, unless costume rental is included in the membership fee.

4. Classes and performances

4.1. Dance Concepts aim to provide the very best training. We will implement fun and discipline to do this. If we feel that any student is being disruptive on a regular basis we will issue a verbal warning. If this continues, we will speak to parent or guardian about the matter.

4.2 Promotional pictures and footage will be taken throughout the year during classes; we will require a written request if you do NOT wish for your child to take part. We may also work in collaboration with outside media companies in line with our data protection policy.

4.3. Any student found using a mobile phone will have the phone confiscated and returned at the end of the session. Mobiles aren't permitted inside the studio, unless being used for learning purposes.

4.4. We advise that your child does not bring any valuables (i.e. phones, jewellery etc.) with them to the classes. Dance Concepts do not accept any liability for lost or damaged belongings. Any belongings should have child's name clearly marked.

4.5. No child will be allowed to leave the building without a parent/guardian (unless arranged otherwise) Your child's safety is paramount to us.

4.6. Dance Concepts cannot be held responsible for any injuries incurred during dance class. Teachers will ensure students are learning and progressing in a safe manner.

4.7. If you are going to be late to pick your child up, you must make contact the studio to inform us. Late pick up charges may apply.

4.8 If you wish to add/drop a class, this must be confirmed in writing by emailing amydanceconcepts@gmail.com , then amending via your ClassForKids account.

5. Discipline

5.1. Unruly, disruptive behaviour in class will not be tolerated. We have a strict anti bullying policy in place and expect our students to always adhere to this.

5.2. We believe in teaching boundaries and setting a good example in line with our positive ethos to build our student's confidence

5.3. Our staff will not tolerate abusive or disruptive behaviour from students or parents. We will treat everyone with respect and appreciate the same in return.

5.4 If a child/parent displays consistent unruly or aggressive behaviour, this could result in termination of class membership.

6. General

6.1 Any medical conditions must be disclosed upon registration, and the responsibility falls on you, the parent/guardian, to update us when necessary thereafter. It is imperative that we are always fully aware of any health implications, for your child's safety and your own peace of mind.

6.2 Dance Concepts communication is made via email and social media. Please ensure you follow our social media platforms for recent updates and continue to check spam/junk email folders. Other

important information can be found on our noticeboards outside of class. It is the parent/guardian's responsibility to keep up to date with all relevant information regarding their child.

6.3 From time to time, it will be essential for physical contact to take place between the teacher and student/peers. We always encourage safe practice and support students in doing so.

6.4 In the event of a session being cancelled due to conditions out of our control, fees will be non-refundable. We will do our best to make up for this class

6.5 All events are a choice, therefore show participation is not compulsory.

7. Covid-19

7.1 Given the current climate, we will continue to follow government guidelines regarding the coronavirus situation and do everything necessary to ensure the safe running of the studios for both staff and students.

7.2 Dance Concepts has put in place preventative measures to reduce the spread of Covid- 19; however, Dance Concepts cannot guarantee that you or your child(ren) will not become infected with the virus. Further, attending Dance Concepts could increase your risk and your child(ren)'s risk of contracting Covid-19.

7.3 Families and students attending Dance Concepts acknowledge the contagious nature of Covid-19 and voluntarily assume the risk that they may be exposed to or infected by Covid-19 and agree to assume all the foregoing risks and accept sole responsibility for any illness, of any kind, they may experience from attendance at Dance Concepts.

7.4 Students/families should not attend classes if they are showing any symptoms such as a fever, cough, or congestion.

7.5 Students/families should not attend classes if any relatives, living in the same household, have been diagnosed with Covid-19 or are showing symptoms and should only return once the appropriate isolation period has ended. We trust that our families will respect this matter and always do the right thing by following any rules we have in place.

7.6 Adults are not permitted to be inside our premises to limit the chance of the virus spreading.

If you have any questions or anything you would like to discuss further, please email our team who will be happy to help -

amydanceconcepts@gmail.com

*By signing up to our classes, you are agreeing to the Terms and Conditions currently in place. With thanks,
The Dance Concepts Team*